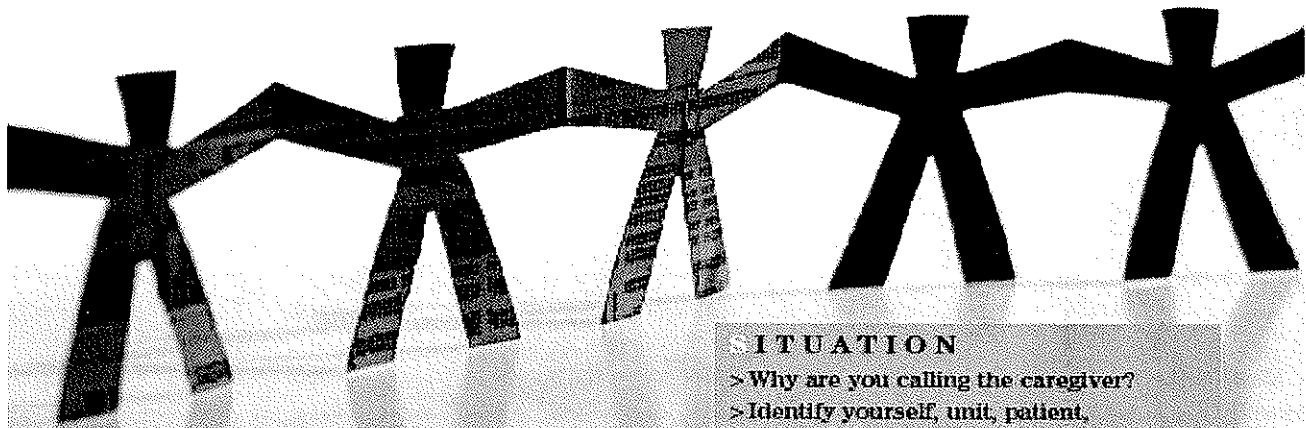


Handoff Communications

Caregivers Connect with

SBAR



Every caregiver is an integral link in the chain of communication. If just one link is weak, care can be compromised. SBAR is a structured approach to communication between healthcare providers designed to ensure that each link is strong.



SITUATION

- > Why are you calling the caregiver?
- > Identify yourself, unit, patient, room number
- > Briefly state the problem: what, when, how severe?

BACKGROUND

- > Information related to the situation
- > Admission diagnosis and date
- > Most recent vital signs
- > List of current medications, allergies, IV fluids, test results
- > Lab results: date and time done, comparison to previous results
- > Other pertinent clinical information
- > Code status (if appropriate)

ASSESSMENT

- > What is your assessment of the situation you are calling about?

RECOMMENDATION

- > What do you want from the caregiver?
- > Test or medication order?
- > Patient needs to be seen now
- > Order change

